

Setting the Standard for Quality in Healthcare Interpreting

Our Accomplishments

Who we are

The Certification Commission for Healthcare Interpreters (CCHI) is a 501(c)6 organization founded in 2009, whose mission is to develop and administer a comprehensive national certification program for healthcare interpreters, bringing together representatives from national and regional interpreting associations, language companies, community-based organizations, educational institutions, hospitals, health and healthcare providers, and advocates for patients with limited English proficiency.

What we stand for

CCHI Commissioners brought together the necessary stakeholders through a non-profit organization whose main mission is to develop and administer a national, valid, credible, vendor-neutral certification program for healthcare interpreters in the U.S.

CCHI offers two national certifications: the Core Certification Healthcare Interpreter™ (CoreCHI™) and language-specific, performance Certified Healthcare Interpreter™ (CHI™) certification in Arabic, Mandarin and Spanish.

CCHI administers a national Continuing Education Accreditation Program (CEAP) with the online National Registry of accredited CE courses for healthcare interpreters at www.CEAPcchi.org.

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- Over 2,240 nationally certified healthcare interpreters by the end of 2015: 1,628 CHI™-Spanish, 466 CoreCHI™, 93 CHI™-Mandarin, and 56 CHI™-Arabic certificants.
- 2015 was the first year of certification renewal for the first cohort of CCHI certificants who earned their certification in 2011. The renewal process was a success.
- Our national Continuing Education Accreditation Program (CEAP) accredited 225 continuing education programs for healthcare interpreters, offered by 56 training providers, including 90 online courses and 19 conferences.
- In October 2015, CCHI's founding Commissioners' terms expired, and the new Board was elected.



Certified Interpreters Community

- 1,064 healthcare interpreters submitted an application for CCHI's certification program. 1,037 applications were approved.
- Top 10 states by the number of certified interpreters are CA, WI, MA, OH, TX, AZ, IL, MN, MI, NY.
- A total of 1,151 candidates for both CoreCHI™ and CHI™ certifications took the CoreCHI™ exam. The CoreCHI™ exam passing rate is 79%.
- 218 CoreCHI™ candidates took the CoreCHI™ exam in 2015, and 160 CoreCHI™ certifications were granted.
- 622 CHI™-Spanish candidates took the CHI™-Spanish exam in 2015, and 443 CHI™-Spanish certifications were granted. The CHI™-Spanish exam passing rate is 72%.
- 96 candidates took the CHI™-Arabic exam in 2015. The CHI™-Arabic exam passing rate is 24%. 24 CHI™-Arabic certifications were granted.
- 59 candidates took the CHI™-Mandarin exam. The CHI™-Mandarin exam passing rate is 41%. 24 CHI™-Mandarin certifications were granted.
- 181 certificants renewed their certification for the next four-year cycle. 170 certificants submitted their Year-2 renewal applications.